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Homes for Life is committed to promoting an environment of respect, understanding, encouraging diversity and eliminating discrimination by providing equality of opportunity for all.

Equality is not always about treating everyone in the same way but recognising that a person's needs may sometimes be met in different ways.

We aim to ensure that all employees and service users are treated with fairness and respect and not discriminated against and that our policies and procedures promote equality and to do this we need to collect equality data.

The Scottish Housing Charter includes an outcome on equalities which states that social landlords should perform all aspects of their housing services so that they support the right to adequate housing and; that every tenant and other customer have their individual needs and rights recognised, is treated fairly and with respect, and receives fair access to housing and housing services.

We are therefore collecting equalities information for our ARC return.

An equalities questionnaire has been added to our Tenant Portal for Tenants to complete online. We will send out a paper version of the questionnaire that can be completed and returned in the enclosed stamped addressed envelope. If you do not have a tenant portal account or would prefer to complete the equalities questionnaire by phone, please contact us on 01620 829300.

If you could please complete the questionnaire by 15th March.

<https://my.homesforlife.co.uk/>